

To: Medical, Dental and/or Vision Participants

From: Monica T. Mbroh, Benefits Manager Phone: (866) 538-9444 x209 Benefits@encorerehabilitation.com

RE: Insurance Cards

BCBS Medical Insurance:

If you need to use services before you receive your BCBS medical insurance card, enter your name on this temporary ID card and provide the information to your provider to obtain services. If you have not received your permanent ID card within <u>10</u> business days of your coverage start date or need additional cards, please contact BCBS Customer Services at 877-790-2583.

Temporary BCBS ID Card Information					
Enrollee Name: (First Middle Last)					
Enrollee ID:	XYQ (use your 9 digit SSN)				
Group Number:	007026734				
RxBIN:	610014				
RxGrp:	BCBSMRX1				
Customer Service:	877-790-2583				

Delta Dental of Michigan(Group #5658):

Delta Dental does not issue cards. You can go to <u>www.toolkitsonline.com</u> and select "Consumer Toolkit" to create an account, and print a reference card; or you can just tell the provider that you have Delta Dental of Michigan and they should be able to verify your coverage by using your social security number. Delta Dental Mobile App also allows you to access your ID card right on your smart phone. Instructions for the Consumer Tootlkit and Delta Dental Mobile App are attached. Delta's Customer Service phone number is 800-524-0149.

VSP Vision Care (Group #30004342):

VSP does not issue cards. You can go online to <u>www.vsp.com</u> to create an account and print a paper VSP Member Vision Card (ID Card) or you can just tell the provider that you have VSP Vision and they should be able to verify your coverage by using your social security number. The Member Vision Card is <u>not</u> required for service. VSP Customer Service phone number is 800-877-7195.

Stay informed about your dental benefits with Consumer Toolkit®

Stay current on your dental benefits with Delta Dental's easy-touse Consumer Toolkit. This secure online tool is designed to give you 24/7 access to important information regarding your dental benefits, including:

- **Eligibility information**
- Current benefits information (such as how much of your yearly benefit has been used to date, how much is still available to use, and levels of coverage for specific dental services, etc.)
- Specific claims information, including what has been approved ٠ and when it was paid

The site also allows you to sign up for electronic delivery of Explanation of Benefits (EOB) statements, print claim forms and identification cards, and browse oral health information.

All users must first register to gain access to the Consumer Toolkit. Privacy of your online benefit information is assured through highly secure encryption technology.

Get started today

To start taking advantage of this innovative tool, follow these simple steps:

- 1. Visit www.toolkitsonline.com.
- 2. Select "Consumer Toolkit" on the homepage.
- 3. Register as a new Toolkit user by clicking "Register here."
 - NOTE: You will need the subscriber's (the person whose name is on the benefit package) member ID. • The member ID is an assigned number unique to the subscriber. In most cases, the member ID is the same as the subscriber's Social Security number.
- 4. Complete required fields and follow the on-screen instructions.
- 5. Select your own username and password to access the site.

Additional help topics can be found by selecting "Help" or clicking the 🕐 at any time within the Toolkit. If you need further assistance, contact Toolkit support at (866) 356-0301.

Eligibility

				Logout					
Home Dental Consumer Toolkit Welcome • Benefts/Eligbility Claim Information	Envalment: Delta Dental Plan Of Michigan-Delta Dental Plan Of Michigan(D07H1) Benefit Quickview								
Print ID Card Claim Forms	Member Information								
Dentist Directory	Member Name		Member Numb	er					
Requirements	John Doe		xxxxxx7777						
Health & Wellness	Patient Information								
lelp	Patient Name	Relationship	Eligible	Benefits					
Profile	John Doe	Subscriber	Active	0					
Logout	Jane Doe	Spouse	Active	(1)					
	Sally Doe	Dependent	Inactive	x					
The	Christopher Doe	Dependent	Active	(1)					
	Client Benefit Information								
	The employer has selected the following benefit plan. Eligibility is not a guarantee of coverage as actual benefit payments are determined only when a claim is processed.								
	Plan: DDPHI	ame: Delta Dental PPO (Point-of-Service)							
	Client Number: 9999	Client Name: Delta Dental Plan Of Michigan							
	Subclient Number: 1111	Subclient M	ame: Delta Dental Plan Of Nichigi	10					

Up-to-date benefit information

								12	John Doe		Logot	
me ntal Consumer Toolkit	Patient Inform	atio										
Velcome	racienc intorni	acioi										
enefits/Eligibility	Patient Name : John Doe		Relations	ulp : Subsc	riber							
laim Information												
rint ID Card												
taim Forms	View Benefits											
entist Directory	In the event that trea	ament i	a rendered fro	m a dentis	that does	net particip	ate in am	of Deb	a Dectal's or	oprame the	natiant may	
quirements			be respi	onsible for	more than	the percent	age indici	sted bel	DW.	-4. and , are	particular in the	
alth & Wellness	Member	Type:	A/I	De la	nefit Her	nber Type:	AT.		Speci	alty Type: A		
lp					ental PPO (Point-of-Service)			Click here for Routine Procedure Eligibility				
file	Code :	Search:				Dentist				Nonparticipa		
gout			FIND	Exclu	sions and stations	**	Vert	ng I od	Limitations	d %	Waiting Period	
	Disgnostic				Ø	100*			Ø	100		
	Preventive				0	100*			0	100	-	
	Bitewing Radiogr				Ø	100			Ø	100		
					-				-			
	All Other Radiogr	aphs			Ø	100*			ø	100		
	Brush Biopsy					100				100	D	
	Sealants				Ø	90				0		
	Minor Restorative				Ø	100*			Ø	90*		
	Major Restorative				Ø	90*			Ø	90*		
	Endodontics					100*				90*		
	Periodontics				Ø	100*			Ø	90*		
	Relines and Repr				~	100*				90*		
	Simple Extraction					100				90		
	Other Oral Surge	Ŷ				100*				90*		
	► THD					Not	ed .			Not	red	
	Other Basic Serv	ices				100*				90*		
	Prosthodortics				Ø	60*			Ø	501		
	Implents				0	60*			0	50'		
					ø				0			
	Orthodontic Serv	ices				60*				50'		
	Maximums and Dedu	ctible										
	PPO Dentist, Premier Dentist, Nonparticipating Dentist											
	Type Category	0.10.	Name	Individual	Individual Amount	Individual	Family	Family	Family	Accum	Period	
	tithe Cecebory	wattor		Amount	Used	Remaining	Family Amount	Used	Remaining	From	То	
	Maximum General	1	All, except orthodoretics	1500.00	0.00	1500.00				01/01/2008	12/31/2008	
	Maximum Orthodontic		Orthedentics	1750.00	0.00	1750.00				Life	time	



Your Delta Dental benefits, at your fingertips!

The *new* Delta Dental Mobile App helps you get the most out of your dental benefits anytime, anywhere. Use the dentist search or toothbrush timer without logging in, or enter your username and password* to securely access your personal benefit information.

» Dentist Search

Find a dentist in your plan/network, narrow the list with criteria like 'language spoken' and 'specialty', and even find a dentist nearby using your current location. After you pick a dentist you can save the contact information and get directions.

» Mobile ID Card

No more paper! Provide your dentist with the information he or she needs by accessing your ID card right on your phone.

» View Coverage & Review Claims

See your plan type, benefit levels, deductibles, maximums, and more. Check the status of recent dental claims for you and your dependents. To keep this information secure, you'll have to log in each time. No personal information is ever stored in the app.

» Toothbrush Timer

Make sure you brush for the recommended two minutes with this handy timer that can use a song from your phone or a pre-loaded tune to keep you going.

The Delta Dental Mobile App is available for Apple iOS or Android users. Visit the App Store (*Apple*) or Google Play (*Android*) and search for 'Delta Dental.' Or, scan this QR code to download the app.^

- * To register, go to www.DeltaDental.com and sign up for an account that will also work in the mobile app.
- ^ To scan the code, you must have a QR code reader on your smartphone.

To register, go to www.DeltaDental.com



Scan QR code to download or visit: http://delivr.com/2c9vx_qr